Agency Overview

The Idaho Department of Commerce and Labor, also known as Idaho Commerce & Labor, works to create jobs and advance the well-being and prosperity of Idaho citizens, upgrade public facilities necessary for economic growth and promote Idaho's products, people and places. Committed to ensuring access to a comprehensive menu of quality services and information for all its customers and partners, the agency offers many economic development and employment-related programs to the citizens of the state. Funding comes primarily from federal formula-based resources. Idaho Commerce & Labor also offers programs supported by state revenues.

Serving as Idaho Commerce & Labor director for over 10 years, Roger B. Madsen has transformed the department into an organization recognized nationally for its performance and quality service. Despite a significant decrease in federal funding over the past several years, the agency's 782 employees stationed in 24 local offices throughout the state and three offices in Boise are determined to help job seekers and businesses meet their needs.

Five advisory boards -- the Economic Advisory Council, the Idaho Travel Council, the Governor's Science & Technology Advisory Council, the Idaho Rural Partnership Board and the Governor's Workforce Development Council -- provide guidance and oversight for several department programs. All members of these boards are appointed by the Governor to represent the various regions of the state. They represent a broad constituency of business, education, government and labor. Each of these councils oversees various aspects of department programs.

Core Functions/Idaho Code

Idaho Commerce & Labor is designated under Idaho Code Title 67, Chapter 47. Its various divisions and major functions are listed and authorized as noted.

LABOR-RELATED PROGRAMS

Employment Service provides a broad array of automated and personalized labor exchange services to job seekers and businesses. Title 72, Chapter 13; Federal - 29 U.S.C. Chapter 49

Unemployment Insurance provides partial replacement of wages to eligible workers who lose their jobs through no fault of their own. Title 72, Chapter 13; Federal - 26 U.S.C. Chapter 23

Job Training provides life-long learning opportunities for Idaho's new, current and transitional workers. These programs include:

The Workforce Investment Act - Federal - 20 CFR Part 652/P.L. 105-220/29 U.S.C. 30, and

The Trade Adjustment Assistance Program – Federal – 20 CFR Part 617/P.L. 107-210/19 U.S.C. 12.

Idaho Labor Laws under the Wage and Hour Division define the state's responsibilities for administering Idaho's wage and labor laws. Title 72, Chapter 13, Title 44, Chapters 15 & 16, and Title 45, Chapter 6.

Research, Data and Information Services provides a broad variety of data at the state, regional and local level on past, current and projected labor market conditions, including information on occupations, wages, job openings and skill levels. Several of the federal statutes listed earlier authorize this function.

Workforce Development Training Fund supports economic expansion by funding employee training programs for new and expanding businesses. Title 72, Chapter 13.

COMMERCE-RELATED PROGRAMS

Idaho Office of Science & Technology supports technology based economic development and helps entrepreneurs create new businesses and job opportunities across the industry sector.

Economic, Community and Rural Development provides financial and technical assistance to cities and counties to help support economic diversification, job creation, business expansion and a sense of community.

Business Development Services helps existing Idaho businesses start up, expand and find new markets as well as attract new businesses to Idaho.

The Idaho Rural Partnership fosters collaboration between public and private resources to strengthen communities and improve life in rural Idaho.

International Trade helps Idaho's businesses export goods and services, develop new markets and increase foreign awareness and acceptance of Idaho's products and services.

Tourism Development works to expand Idaho's tourism and recreation industry by marketing the state's travel opportunities at home and abroad through a variety of means.

The Idaho Film Bureau promotes all types of media productions in the state of Idaho.

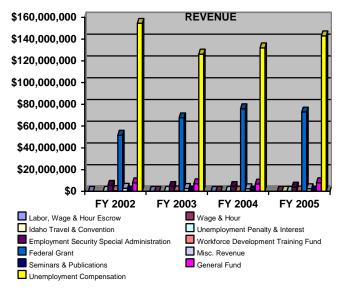
Marketing Assistance is available for businesses wanting to market products and services domestically and abroad and for communities looking to market local travel attractions and economic development opportunities.

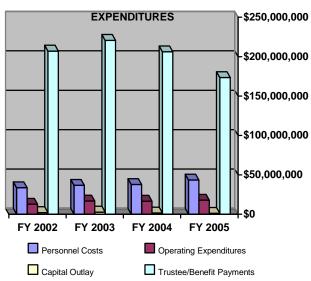
IDAHO DISABILITY DETERMINATIONS SERVICE assists the Social Security Administration in processing disability claims, making determinations about whether individuals applying for Social Security disability benefits meet the criteria for medical severity to ensure a fair and timely consideration for those individuals determined to be eligible. Federal – 20 CFR Part 416/State Executive Order.

Revenue and Expenditures

Revenue	FY 2002	FY 2003	FY 2004	FY 2005
Labor, Wage & Hour Escrow	\$300	\$200	\$100	-
Wage & Hour	-	\$7,300	\$15,000	\$4,000
Idaho Travel & Convention	-	-	-	\$5,200
Unemployment Penalty &				
Interest	\$42,600	\$38,300	\$22,800	\$4,100
Employment Security Special				
Administration	\$5,477,300	\$4,508,500	\$4,502,200	\$3,800,800
Workforce Development				
Training Fund	\$555,100	\$415,100	\$210,500	\$267,500
Federal Grant	\$51,596,700	\$67,640,900	\$75,985,100	\$72,969,900
Misc. Revenue	\$2,793,700	\$2,621,100	\$2,373,200	\$2,389,900
Seminars & Publications	\$197,100	\$267,700	\$228,700	\$227,400
General Fund	\$7,792,500	\$7,000,000	\$6,690,200	\$7,898,400
Unemployment				
Compensation	\$154,492,500	<u>\$126,219,300</u>	<u>\$131,914,200</u>	\$142,978,100
Total	\$215,155,300	\$201,718,400	\$215,251,800	\$222,646,900
Expenditures	FY 2002	FY 2003	FY 2004	FY 2005
Personnel Costs	\$33,708,200	\$36,755,100	\$37,761,800	\$43,436,800
Operating Expenditures	\$12,834,800	\$16,880,900	\$16,585,300	\$17,925,600
Capital Outlay	\$2,174,000	\$2,792,600	\$1,700,300	\$1,204,900
Trustee/Benefit Payments	\$207,023,200	\$220,691,400	\$206,175,400	<u>\$173,518,000</u>
Total	\$255,740,200	\$277,120,000	\$262,222,800	\$236,085,300

The revenue figures in the above chart do not include funds carried forward from a previous year or funds transferred from one category to another.





Profile of Cases Managed and/or Key Services Provided (all measures from July 1 to June 30)

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Cases Managed and/or Key Services				
Provided	FY 2002	FY 2003	FY 2004	FY 2005
1)ES - Number of individuals registered for employment services	166,372	174,236	192,121	203,507
2)ES - Number of job openings received	79,443	69,677	56,802	66,409
3) Unemployment. Insurance – Number of Initial Claims Made	141,747	154,862	130,839	105,847
4) Unemployment. Insurance – Number of Weeks Claimed	1,004,196	1,109,612	959,348	712,097
5) Unemployment. Insurance – Number of Covered Employers (subject to UI laws)	44,412	45,303	46,772	48,883
6)WIA-Number of Customers served: Adult/Dislocated Workers/Youth 7)WIA-Entered Employment Rate:	1,190/ 1,997/ 1,280	1,111/ 2,087/ 1,295	949/ 1,706/ 1,189	802/ 1,296/ 1,072
Adult/Dislocated Workers/Youth	91%/ 94%/ 90%	89%/ 93%/ 87%	89%/ 93%/ 89%	87%/ 93%/ 94%
8)Wage & Hour- Number of contacts (personal & telephone) with employers/employees to provide wage & hour info to prevent future claims	37,235	37,000	38,131	48,363
9)DDS- Productivity per Work Year (per worker)	301	272.9	332.7	303.3
10)Commerce – Number of gross impressions created	173 mill	185 mill	197 mill	241 mill
11)Commerce - Number of jobs created in which ICL contributed	1,791	2,675	2,000	2,873
12)Commerce – Number of tourism contacts	1,032,732	1,844,259	2,097,037	2,826,243

Performance Highlights

- 1) Number of registrations have increased due to a variety of factors, such as population increase and Internet registration;
- 2) Decrease in number of job openings likely due to low unemployment rates throughout the state. Idaho has continually been lower than the national average with the state currently at 3.5 percent unemployment (9/05);
- **3-5)** The Unemployment Insurance Division has received recognition for its Benefit, Timeliness and Quality performance, the measure upon which Unemployment Insurance determinations are graded. Idaho ranked 11th, 10th, 5th and 1st in the nation, respectively, for each of the years listed;
- 7) This is one of 17 measures used to gauge states' performance under the Workforce Investment Act. Idaho has always achieved a high level of performance in WIA measures, both regionally and nationally;
- 9) The higher the number in a given year, the greater the productivity per worker. The Disability Determinations Service Division recently received a Social Security Administration's Commissioner Citation, the highest award given to a state DDS division. This is the second year in a row Idaho has won the citation. The Idaho division was recognized for "Exemplary performance in accuracy, timeliness and productivity in providing exceptional service to the disabled citizens of Idaho."
- **10)** This is a marketing measure that is used to determine the impact created through public relations and advertising.
- **12)** This measure is a combination of the number of unique visitors to www.visitid.org and the number of actual requests for tourist information.

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